Here is the steps to trace a TTT log for Outlook:

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1. Download TTTracer tool from this mail attachment.  “PartnerTTDRecorder\_x86\_x64.zip”

# Unzip the tool and save it to a folder, like C:\temp\.

Run CMD as Administrator, navigate to the folder which contains TTTracer.exe:

Like:

cd C:\temp\PartnerTTDRecorder\_x86\_x64.zip\amd64\TTD

1. Issue the command, input the Outlook PID to the command:

TTTracer.exe -initialize

TTTracer.exe -dumpfull -attach “**PID**” -out C:\temp\TTTLog\_01.run

You can find the PID of your Outlook client from task manager and replace into the previous cmdlet: like:  
TTTracer.exe -dumpfull -attach “**14620**” -out C:\temp\TTTLog\_01.run

A screenshot of a computer

Description automatically generated

1. Wait until you see the following window pop up (according to your machine performance, you might need wait for several mins).

A screenshot of a computer error

Description automatically generated

1. Reproduce the problem.
2. Once the issue reproduced, uncheck the option “Tracking On”.

A screenshot of a computer error

Description automatically generated

You will get the log in the same folder as TTT:

A screenshot of a computer

Description automatically generated

ZIP the logs.